

UK VOICE

promoting justice for vulnerable victims of crime

Training Catalogue

Part 1: Training for Professionals

Part 2: Training and Workshops for People with Learning Disabilities



Part 1: Training for Professionals

- Disability Hate Crime
- Achieving Best Evidence
- Introduction to Adult Protection
- Adult Protection for Managers
- Special Measures
- Communicating with Callers who have Communication Difficulties
- Communicating with People who have Learning Disabilities

All training can be adapted to suit the needs of your staff and organisation.

For further details or to discuss your training requirements please contact Lucy Blackwell:

Call: 01332 291042

E-mail: lucy@voiceuk.org.uk

When contacting us, please give the reference code GMJGR.

Disability Hate Crime

A workshop designed for all staff working with adults or children with learning disabilities. This session will give you the skills to improve identification of disability hate crimes and understand what you can do to tackle it.

Benefits and outcomes:

- Awareness amongst staff will be raised about disability hate crime.
- Staff will be aware of how disability hate crime can be identified.
- Staff will be aware of the difficulties and barriers to proving disability hate crime and how these can be overcome.

Achieving Best Evidence

This course offers both an historical and legislative background to the treatment of vulnerable witnesses as well as looking at the practical requirements of the Victims Code and the role of intermediaries.

Benefits and outcomes:

- An understanding of historical attitudes and its importance in current practice.
- An understanding of the rights of vulnerable victims.
- An understanding of the definitions of learning disability and people with mental health needs and how these impact on interviewing.
- Be able to identify a vulnerable witness.
- An understanding of the use of language and communication systems and how these impact on interviewing.

An Introduction to Adult Protection

A practical introduction for all staff working with vulnerable adults.

This course will give participants the skills to create and maintain a safe organisation.

Benefits and outcomes:

- Participants will have an understanding of the basic principles of Adult Protection.
- Participants will be aware of the possible indicators of abuse.
- Participants will have an understanding of the law, policy and procedures relating to adult protection and the importance of these for the individual staff member and the organization as a whole.

Adult Protection for Managers

This is a practical course for Senior Staff and Managers which will give you the skills to manage Adult Protection issues effectively.

Benefits and outcomes:

- Participants will gain an understanding of the importance of recruitment and selection.
- Participants will understand the implications of the Protection of Vulnerable Adults list (POVA) List.
- Participants will understand the importance of organisational policy and procedure.

Special Measures

A presentation designed delivered by our Equal Access to Justice Project Workers.

This training will give you the knowledge about how special measures work, what they are and who they are available to.

Benefits and outcomes:

- Workers will have an understanding of the process of how special measures are applied for and subsequently put in place.
- Workers will be aware of the special measures that are available for vulnerable witnesses and when they are applicable.



Daniel Hardy

Equal Access to Justice Project Worker



Claire Hodson

Equal Access to Justice Project Worker

Communicating with Callers who have Communication Difficulties

This workshop is designed for staff handling calls from people who have learning disabilities. This training will enable staff to effectively handle calls from people with communicative difficulties.

Benefits and outcomes:

- Staff will be aware of how to identify different types of learning disabilities and identify the individual needs of a caller.
- Staff will have an understanding of the different ways to make sense of mental distress.
- Staff will be aware of the different, identifying, listening and responding techniques for challenging callers who may have specific communication difficulties.
- Staff will be aware of the different strategies and responses to manage challenging calls.

Communicating with People who have Learning Disabilities

This training is designed for staff working with people who have learning disabilities. This workshop will enable staff to effectively communicate with people who have communicative difficulties.

Benefits and outcomes:

- Participants will have an understanding of learning disabilities.
- Participants will be aware of the effective ways in which to communicate with people who have learning disabilities.
- Participants will be aware of what to do when meeting someone who has a learning disability.

Part 2: Training & Presentations for People with Learning Disabilities

- Personal Safety and the Law – Open College Network (OCN) accredited
- Staying Safe
- Abuse Awareness
- Bullying Awareness
- Disability Hate Crime Awareness
- Assertiveness

All workshops are peer led, delivered by Daniel and Claire.



All workshops can be adapted to suit the specific needs of each group.

For more information or an informal discussion about the OCN course or any of the presentations, please contact Lucy Blackwell:

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Personal Safety and the Law

Open College Network (OCN) Accredited

This course has been designed specifically for people with learning disabilities to help them keep safe.

Upon successful completion of the course learners will achieve recognised accreditation at Entry Level.

The course covers:

- An individual's rights
- What to do when these rights are infringed
- How to recognize bullying and abuse
- Action to take if bullying or abuse occurs
- Crimes under English Law
- Key people in the Criminal Justice System
- Special Measures

Special Measures

Designed to inform people about the different special measures, who they are available to and how they work, including the intermediary scheme.

Staying Safe

Designed to inform people about how to stay safe around the home and out and about in public places.

Abuse

Designed to inform people about how to recognise abuse, the different types and what to do if you have been or are a victim of abuse.

Bullying

Designed to inform people about how to recognise bullying, the different types and what to do if you have been or a victim of bullying.

Disability Hate Crime

Designed to inform people about what disability hate crime is, how to recognise if you are a victim and what to do if you think you are a victim.

Assertiveness

Designed to inform people about how to be assertive and stand up for your rights.

VOICE UK Help Line

Call: 0845 122 8695

Text: 07797 800 642

Email: helpline@voiceuk.org.uk

Windows Live MSN Messenger: helpline@voiceuk.org.uk

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